DROP APPLICATION

Community Guidelines and Safety Policy

Effective Date: 2026-10-28 **Last Updated:** 2026-10-28

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1 Purpose and Scope

Drop Application LLC ("Drop," "we," "us," or "our") aims to provide a safe, respectful, and enjoyable environment for creating, discovering, and collecting location-based content ("Drops"). These Community Guidelines and Safety Policy ("Guidelines") apply to the Drop website, mobile and installable applications, and related services (the "Service"), including accounts, Public (Red), Private (Green), and Marketing (Blue) Drops, profiles, photographs, videos, captions, comments, messages, rewards, physical items, and activities connected with the Service. Private sharing and business authorization do not exempt anyone from these Guidelines. They supplement the Terms of Service and Privacy Policy.

Violations may lead to rejection or removal of content, restrictions, suspension, permanent account termination, and, where appropriate, referral to law enforcement.

2 Prohibited Content and Conduct

2.1 Nudity and sexual content

Pornography, explicit sexual activity, exposed genitals, and other prohibited nudity are not allowed. Sexual exploitation, grooming, sextortion, nonconsensual intimate images (including manipulated or synthetic depictions), child sexual abuse material, and sexualization of minors are strictly prohibited. Do not download, forward, or attach suspected child sexual abuse material to reports or emails; report the account or content identifier instead. Drop may also restrict sexually suggestive material that is unsuitable for the Service.

2.2 Violence and dangerous activities

Content that threatens, promotes, celebrates, or encourages violence, graphic injury, dangerous stunts, reckless challenges, or self-harm is prohibited. Non-graphic expressions of distress and requests for help are not prohibited merely because they discuss self-harm. Users may not use Drops to encourage confrontation, unsafe travel, or the misuse of weapons.

2.3 Criminal activity and prohibited goods

Users may not facilitate theft, vandalism, trespassing, fraud, illegal drug distribution, threats, or other unlawful conduct. Drops may not be used to advertise, conceal, transfer, or distribute illegal or dangerous items.

2.4 Harassment and hateful conduct

Threats, stalking, bullying, intimidation, repeated unwanted contact, and content promoting violence or dehumanization based on protected characteristics are prohibited. Drops may not be used to lure, frighten, target, or humiliate another person. Users must not use Drops, collection notifications, comments, friend requests, or other features to pressure another person into meeting, disclose their movements, or circumvent a block or refusal of contact.

2.5 Fraud, impersonation, and privacy violations

Users may not impersonate others, create deceptive rewards, conduct scams or phishing, or publish another person's private information or intimate content without authorization. Using Drop to track or expose someone's whereabouts without permission is prohibited. Users must not repeatedly place or collect Drops near a person's home, workplace, school, or other regularly visited places for the purpose of monitoring, following, intimidating, or manipulating that person. Do not use a sequence of Drops, timestamps, collection activity, or multiple accounts to infer or disclose someone's routine or location without authorization. Private Drops may expose their exact shared pins to authorized recipients, including recipients who are far away; a Drop's time, content, and collection activity can reveal past whereabouts even though the Service does not display live device location to other users.

2.6 Spam and platform manipulation

Creating fake or duplicate accounts to evade restrictions, using unauthorized bots, sending spam, artificially inflating likes or collections, manipulating referrals or rewards, or exploiting the Service to obtain unauthorized benefits, falsifying location evidence, bypassing audience or collection restrictions, or attempting unauthorized access is prohibited. Share copyrighted material only when you own it or have the necessary rights.

2.7 Other harmful material

Drop may restrict content or conduct presenting a credible safety, security, or legal risk even if it is not expressly listed above. Context may be considered when evaluating educational, documentary, or newsworthy material; such context does not excuse unlawful content.

3 Location-Based Safety

- **Safe placement.** Create Drops only at locations where participation is lawful and reasonably safe. Do not direct users onto active roads, railways, construction sites, restricted facilities, rooftops, cliffs, abandoned structures, or similarly hazardous areas.
- **No trespassing.** A Drop's appearance on a map does not authorize entry onto private or restricted property. Respect property owners, posted restrictions, and business hours. GPS readings and collection eligibility can be inaccurate; if a Drop cannot be collected safely and lawfully, leave it uncollected.
- **No distracted driving.** Do not create, search for, view, or collect Drops while operating a moving vehicle. Park safely and lawfully before using the Service. Avoid use while cycling or engaging in other activities requiring attention.

- **No dangerous challenges.** Do not require or encourage unsafe stunts, unlawful conduct, consumption of unknown substances, or confrontation with strangers.
- **No urgency or pressure.** A notification, limited reward, or collection deadline never requires immediate action. Do not rush, travel to unfamiliar places at unsafe hours, or ignore warning signs to collect a Drop. If a location is unsafe or access is uncertain, leave the Drop uncollected.
- **Respect public spaces.** Do not obstruct access, interfere with emergency services, damage property, or disrupt businesses or public activities.

4 Physical Drops and Gifts

Where the Service supports physical Drops, only lawful, nonhazardous items may be placed, with all necessary permissions. Weapons, ammunition, explosives, illegal drugs, hazardous chemicals, and other dangerous or prohibited items are not allowed. Items must not obstruct access, create hazards, or resemble threatening or suspicious devices. Users are responsible for the items they place and the legality and safety of their placement. Users must not create physical Drops containing food, beverages, medications, or other consumable products unless expressly authorized by Drop under an approved promotional program. A digital voucher redeemed at a legitimate business is not the same as an unattended physical consumable, but remains subject to its stated terms. A Blue publisher permission, map pin, upload, or collection record does not establish that Drop has inspected or approved an item. Drop does not inspect or guarantee user-supplied physical items. Do not touch suspicious objects; move away and contact appropriate authorities if necessary.

5 Respectful Interactions

Friendship, following, and participation in Drops do not authorize physical contact, surveillance, harassment, or entry onto another person's property. Users must respect others' boundaries and may not arrange coercive, deceptive, threatening, or unlawful encounters.

Private (Green) Drop safety. Only collect Green Drops from people you personally know and trust. A friend connection, username, profile, or invitation does not verify someone's identity or intentions. Do not accept a private Drop as a reason to enter a home, secluded area, or unfamiliar property, or to meet someone you do not know personally. If you feel uncomfortable, do not collect the Drop; block or report the account when appropriate.

Meeting other users. Avoid meeting strangers solely to create, collect, exchange, or redeem Drops. If you independently choose to meet someone, use a lawful, populated public location, tell a trusted person your plans, and leave if anything seems unsafe. Do not share your home address, live location, access codes, or other sensitive information unnecessarily. Never pressure someone to meet or continue an interaction.

6 Content Publication and Safety Review

Content submitted to Drop, including text, captions, messages, photos, and videos, is subject to automated safety screening through Google Cloud services, including content in Private (Green) Drops. Content may be published immediately without waiting for screening results or prior human approval. Flagged content or incomplete safety checks may be referred to authorized moderators for review.

Publication does not mean that Drop has reviewed, approved, or endorsed the content or its associated location.

Following automated screening, user reports, or other safety concerns, Drop may review content and account activity and take appropriate action, including content removal, account restrictions, suspension, or termination. Automated screening and human review may be incomplete or mistaken and do not guarantee detection or removal of every violation. Drop does not promise continuous monitoring or immediate intervention.

7 Reporting Violations

Users may report a Drop through the available in-app "Report this Drop" control. For concerns involving a profile, message, account, comment, location, or other matter without a suitable reporting control, email support@dropapplication.com. Provide the relevant account or Drop identifier, approximate time, and a concise description. Do not return to an unsafe place to gather evidence.

Reports should be made in good faith. Knowingly false, retaliatory, or malicious reports are prohibited; an honest mistake is not a violation. The normal report interface does not display the reporter's identity to the reported user, but reports are not anonymous to Drop, and confidentiality cannot be guaranteed against inference or lawful disclosure. Submission of a report does not mean it has already been reviewed or that an email notification has been delivered. Drop cannot guarantee a particular outcome or response time.

Do not send passwords, authentication codes, suspected child sexual abuse material, or nonconsensual intimate imagery with a report. **For immediate danger, contact local emergency services rather than relying on in-app reporting or email.**

8 Blocking and User Protection

Blocking applies account-based access restrictions, hides the blocked account's Drops from your view, restricts supported direct interactions, and removes friend or follow connections as implemented in the Service. Blocking does not automatically submit a safety report. Unblocking does not automatically restore a friendship or follow relationship, and it does not override a block placed by the other person.

Blocking cannot recall screenshots or downloads, guarantee removal of previously loaded content, prevent use of another account, or prevent contact outside Drop. Hiding Drops or dismissing a map circle is not the same as blocking. Users facing threats or stalking should report the conduct and contact appropriate authorities when necessary.

9 Enforcement and Account Penalties

Drop may consider severity, context, frequency, evidence, and risk when enforcing these Guidelines. Depending on available tools and authorized operator action, measures may include requests for correction, warnings, content removal, revocation of Blue publisher authorization, account restrictions, and account termination. These measures are not necessarily automated or applied through a fixed penalty sequence. Serious threats, exploitation, violence, criminal activity, or dangerous physical Drops may warrant immediate action without a prior warning. Drop may suspend or permanently terminate accounts involved in serious violations, including threats, violence, sexual exploitation, fraud,

or criminal activity. Such conduct may also result in legal consequences, including referral to law enforcement where appropriate.

Example violation	Possible response
Minor or first-time violation	Warning, rejection, or removal
Repeated violations	Feature restrictions or temporary suspension
Explicit sexual content	Rejection, removal, suspension, or termination
Threats, stalking, harassment, dangerous challenges	Removal, suspension, or termination
Serious violence, exploitation, criminal activity	Immediate termination and possible referral to authorities
Fraudulent or dangerous Drops	Removal, suspension, or termination

These examples are illustrative, not mandatory penalty sequences. Drop may preserve information relevant to serious incidents as permitted or required by law.

10 Appeals and Review

Users who believe a moderation decision was incorrect may request review by emailing contact@dropapplication.com, including if they cannot sign in. An appeal should identify the affected content or account and explain the concern. Drop may uphold, change, or reverse a decision. Review availability and timing depend on applicable law, operational capabilities, and the nature of the case. A report or allegation alone is not conclusive proof of misconduct. Requesting review does not automatically restore access or deleted content.

11 Cooperation with Authorities

Drop may preserve relevant records, respond to valid legal process, and make disclosures permitted or required by law in connection with credible threats, exploitation, or unlawful activity. Where reporting or preservation is legally required, it is not optional and is not replaced by removing content. Suspected online child sexual exploitation may also be reported to the National Center for Missing & Exploited Children CyberTipline. Any such handling of information remains subject to applicable privacy and legal requirements.

12 User Responsibility and Safety Limitations

Users remain responsible for their content, interactions, travel decisions, and compliance with applicable law. Use reasonable judgment and assess conditions independently before attempting any real-world collection. Never assume that a visible pin, eligible collection radius, private invitation, or advertised reward means a location or encounter is safe or authorized. Content review and location controls may reduce risk but do not establish that any person, location, item, or Drop is safe. Drop is not an emergency-response or live safety-escort service; do not rely on GPS readings or notifications for urgent safety decisions. These Guidelines do not replace the liability, safety, and dispute provisions of the Terms of Service or limit rights that cannot legally be waived.

13 Updates to These Guidelines

Drop may revise these Guidelines to address new features, risks, legal requirements, or safety practices. We will provide notice when required by applicable law. Updated Guidelines apply as provided in the Terms of Service and applicable law.

14 Contact and Safety Reports

Drop Application LLC
Lubbock, Texas, United States
Website: www.dropapplication.com
Safety reports: support@dropapplication.com
Account questions and review requests: contact@dropapplication.com

For emergencies or immediate danger, contact local emergency services.

End of Community Guidelines and Safety Policy